

New Optimizer Enhances Browsing Experience

Step One: Install the Firefox Web Browser (free)

Firefox is a popular Web browser that many customers use as an alternative to Internet Explorer. WildBlue has been working directly with the makers of Firefox to enhance Web performance and page load speeds over the WildBlue satellite network. WildBlue test results have been so successful that WildBlue recommends that you switch to Firefox immediately. To download Firefox, please go to www.firefox.com.

Step Two: Install the WildBlue Optimizer (free) regardless of which browser you use

The Optimizer is a small program that makes a few important adjustments to your Web browsing settings so that they are even more compatible with WildBlue's satellite network. Your Web browsing will be faster with an optimized connection, especially when you are using Firefox. We recommend that all PC customers have or install the current version of the Optimizer. (WildBlue will be releasing a version for MAC users later this year.) To download the WildBlue Optimizer:

- Go to www.trueband.net/optimizer and click on "nrtc_windows.zip."
- Open the file, then double-click on the file "NRTC" and click run.
- Follow the prompts in the set-up wizard to install the Optimizer.

Once you have finished installing the Optimizer:

- Go to your Start menu at the bottom left-hand corner of your desktop.
- Click on "Start," scroll up to "Programs" and find the program named "WildBlue."
- Click "Run Optimizer Ver 3-31-10" and follow the set-up wizard to run the Optimizer.

To verify that you have successfully installed the Optimizer:

- Go to the Start menu, click "Start," scroll up to "Programs" and find the program named "WildBlue."
- Click "Are you optimized." The system will tell you whether or not your computer is optimized to run on the WildBlue network.

If you have questions or have any problems installing the WildBlue Optimizer, please contact Tech Support at 1-888-256-0449.